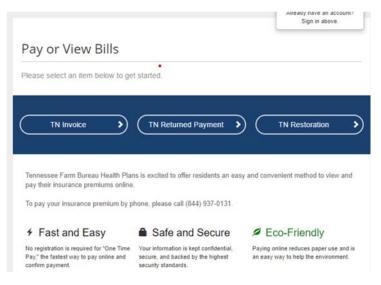
Invoice Cloud is a payment only portal. Active invoices can be viewed and paid on the Invoice Cloud portal. Members will need to contact Customer Service to update any personal or banking information related to their health plan.

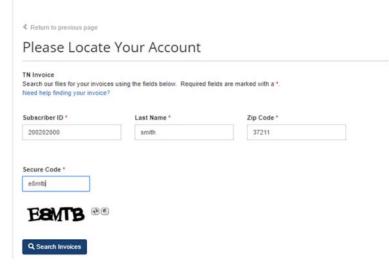
Members do not have a login for the Invoice Cloud site. All that is needed to pay an invoice is Subscriber ID, Last Name, and Zip Code.

## Invoice Cloud – Steps to pay Initial Invoice

- 1. Access the Invoice Cloud website.
- 2. Choose Invoice on the main screen.



3. Enter Subscriber ID, Last Name and Zip Code to access any available invoice. Note: The Subscriber ID is the last 9 digits on the invoice.



 Available invoices will appear for selection. Check the box on the left to select the invoice to pay. Click on Add selected invoices to your cart.

Note: Invoices will be removed from Invoice Cloud site if not paid by the due date.

nvoice Invoices Me

5. Review the cart and click Proceed to Checkout.

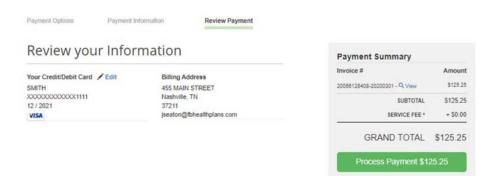
## Please review your cart

ype - TN In	VOICE				
Туре	Account #	Invoice #	Due Date	Balance Due	Options
TN Invoice	200202000	20056128408-20200301	3/1/2020	\$125.25	View Invoice
					al (1 Items) \$125.25 g any applicable service fees

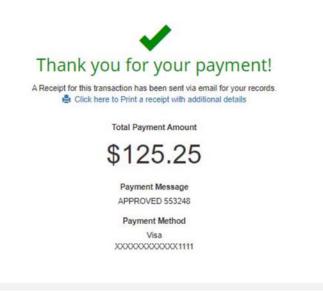
- 6. Select how you would like to pay. Initial invoices can be paid with a credit card or EFT (check) using a bank account.
  - A. To pay via Credit Card, select credit/debit card and click on Continue to Payment Information.

HOW WOL	ıld you like	to pay?		Daumant Summary	
	,	1-7-		Payment Summary	
Available Payment	Methods			Invoice #	Amount
Credit/Debit Card	*			20056128408-20200301 - Q View	\$125.25
				SUBTO	TAL \$125.25
				GRAND TOTA	AL \$125.25
How muc	ch would ye	ou like to	pay?	Any applicable service fees and/or dis	counts will be
				displayed before processing your payr	ment
Pay Full Invoi	ice S	125.25			
Continue to Deserve					
Continue to Payme	Information >				
iter your ci	redit card an	d other req	uired information a	nd click on Review F	Payment.
Payment Options	Payment Info	rmation	Review Payment		
ajman opioni	, aj mant hina		rianan rayman		
Please er	nter your d	card infor	mation	Payment Summ	arv
				Invoice #	Amou
				20056128408-20200301 -	
Cardholdar Nama				20000128408-20200301-	or view
Cardholder Name					
SMITH					SUBTOTAL \$125
SMITH Card Number *		CVV * WHAT'S THIS?		GRAND	
SMITH		CW * WHAT'S THIS?		GRAND	TOTAL \$125.2
SMITH Card Number * 4111111111111111	CINER	Control (Sec.)			TOTAL \$125.2
SMITH Card Number * 41111111111111111 VISA @@@ 01		Control (Sec.)		GRAND Any applicable service fees v	TOTAL \$125.2
SMITH Card Number * 4111111111111111	CIVE	Control (Sec.)	г.	GRAND Any applicable service fees v	TOTAL \$125.2
SMITH Card Number * 41111111111111111 VISA @@@ 01	Cover	Control (Sec.)		GRAND Any applicable service fees v	TOTAL \$125.2
SMITH Card Number * 4111111111111111 VISA @@@ tr Expiration Date *	CIVE	Control (Sec.)		GRAND Any applicable service fees v	TOTAL \$125.2
SMITH Card Number * 41111111111111 VISA cr Expiration Date * December	2021 V	Control (Sec.)	г.	GRAND Any applicable service fees v	TOTAL \$125.2
SMITH Card Number * 4111111111111 VISA Constant of the second sec	2021 V	Control (Sec.)		GRAND Any applicable service fees v	TOTAL \$125.2
SMITH Card Number * 4111111111111 VISA Card Research Re	2021 V	Control (Sec.)		GRAND Any applicable service fees v	TOTAL \$125.2
SMITH Card Number * 4111111111111 VISA and the second seco	Covtr 2021 ▼ T	111	ι.	GRAND Any applicable service fees v	TOTAL \$125.2
SMITH Card Number * 4111111111111 VISA Constant of the second sec	COVER 2021 T T State *	111 • Zip *		GRAND Any applicable service fees v	TOTAL \$125.2
SMITH Card Number * 4111111111111 VISA Card Number * Expiration Date * December  Billing Address * 455 MAIN STREE Country * United States City * Nashville	Covtr 2021 ▼ T	111		GRAND Any applicable service fees v	TOTAL \$125.2
SMITH Card Number * 4111111111111 VISA Constant of the second sec	2021 ▼ T State * Tennessee ▼	111 • Zip *	Γ.	GRAND Any applicable service fees v	TOTAL \$125.2

Review payment information and click on Process Payment.



Once the payment has been processed you will see a payment confirmation screen and receive a payment confirmation email.



B. To pay via EFT (Check), choose EFT (Check) under available payment methods and click Continue to Payment Information.

	Payment Summary
Available Payment Methods	Invoice # Amour
EFT (Check)	20058128408-20200301 - Q View \$30.6
	SUBTOTAL \$30.6
	GRAND TOTAL \$30.6
How much would you like to pay?	Any applicable service fees and/or discounts will be displayed before processing your payment

Enter the required bank account and other information then click on Continue to Review Payment.

Please e	enter your b	ank info	Payment Summary	
Diance fill out all fi	elds below and click Contin	to Device a Davi	Invoice #	Amoun
	ut this information?	de lo Review Pay	20056128406-20200301 - Q View	\$30.8
Bank Account Ho	older's Name *		SUBTOTAL	\$30.6
BUTLER			GRAND TOTAL	\$30.6
Account Type *				
Personal - Che	cking		Any applicable service fees will be displayed processing your payment	below
Routing # *				
056008849				
Bank Account #	Re-enter I	Bank Account # *		
1234567890123		78901234		
Check Number (0	Ontionall			
Check #	puonal)			
Billing Address *				
6489 BUTLER (				
	ANGLE			
Country *				
United States				
City *	State *	Zip *		
Spring Hill	Tennessee 🔻	37174		
Email *				
in a star (Diffshaat	thplans.com			

Review the payment information and click on Process Payment

Review your Infor	mation	Payment Summary	
Your Bank 🖌 Edit	Billing Address	Invoice #	Amount
BUTLER	6489 BUTLER CIRCLE	20058128408-20200301 - Q. View	\$30.00
	Spring Hill, TN	SUBTOTAL	\$30.60
056008849 / XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	37174 jseaton@fbhealthplans.com	SERVICE FEE *	+ \$0.00
-CHEER			
		GRAND TOTAL	\$30.60

Once the payment is processed you will see the following payment confirmation screen and receive a payment confirmation email.

